

MA and Part D Enrollment Policy

Randy Brauer
Jeff Maready
CMS

Objective

- High-Level Review of Enrollment Basics
- FAQ
- Q & A

Eligibility

- Medicare Advantage
 - Both Part A & B
 - Reside in plan service area
 - No ESRD with exceptions
 - SNPs have additional requirements
- Part D
 - Part A or B (or both)
 - Reside in plan service area

Requesting Enrollment

- Enrollment request Mechanisms
 - Paper
 - Internet
 - Telephone
 - Group
 - Other

Enrollment Periods

Enrollment Period	MA options	PDP options
AEP	Enroll / Change Disenroll	Enroll / Change Disenroll
IEP / ICEP	Enroll	Enroll
MA OEP	Enroll Disenroll *Cannot add or drop D drugs	N/A <i>Note: An individual choosing to disenroll from an MA-PD during the OEP does so by enrolling in a PDP</i>
SEP	Most permit enrollment, disenrollment and changes, however, some are limited. Refer to CMS guidance	Most permit enrollment, disenrollment and changes, however, some are limited. Refer to CMS guidance

MA & D Process Basics

- Enrollment Process
 - Valid Request made
 - Plan determines eligibility
 - Plan determines enrollment period
 - Communication with beneficiary
 - MARx submission
 - MARx reply
 - Communication with beneficiary

Guidance Resources

- CMS MA Enrollment & Disenrollment Guidance (Ch. 2)
- CMS PDP Enrollment & Disenrollment Guidance
- MMCM Chapter 17-D – Cost Plan Enrollment & Disenrollment Guidance
- Important updates via HPMS memos
- CMS Systems Information (PCUG, etc.)

Enrollment Web Page

- All plan enrollment guidance in one convenient location
- Log on to: www.cms.hhs.gov and select the “Medicare” link
- Scroll down to “Eligibility and Enrollment”
- Select the link appropriate to your question and/or plan type
- Carefully read the link items to select the appropriate document and version.

On the Web

Centers for Medicare & Medicaid Services - Microsoft Internet Explorer provided by Centers for Medicare and Medicaid Services

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites Print Mail

Address Go Links

U.S. Department of Health & Human Services www.hhs.gov

CMS Centers for Medicare & Medicaid Services Search

Home Medicare Medicaid SCHIP About CMS Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education Tools

People with Medicare & Medicaid Questions Careers Newsroom Contact CMS Acronyms Help Email Print

CMS Programs & Information

- Medicare
 - Provider Enrollment & Certification
 - Fee-for-Service Payment
 - Coverage
 - CMS Forms
 - Health Plans
 - Coding
 - Prescription Drug Coverage
 - More...
- Regulations & Guidance
 - Manuals
 - Transmittals
 - Quarterly Provider Updates
 - Legislation
 - Health Insurance Portability and Accountability Act (HIPAA)
 - More...
- Medicaid
 - Medicaid Waiver &
- Research, Statistics, Data & Systems

Welcome to the first day of a healthier life. [CLICK HERE](#) learn more
To learn more about preventive benefits.

**National Provider Identifier (NPI)
Time is running out!**

CMS Highlights

- Physician Quality Reporting Initiative (PQRI)

Internet

On the Web

The screenshot shows a Microsoft Internet Explorer browser window displaying the Medicare website. The browser's address bar is empty, and the page title is "Medicare - Microsoft Internet Explorer provided by Centers for Medicare and Medicaid Services". The website header includes the U.S. Department of Health & Human Services logo and the CMS logo. A navigation menu is visible, with "Medicare" highlighted. A red arrow points to the "Medicare" link in the "Topics" menu. The main content area features a heading "Medicare" and a paragraph: "People with Medicare, family members, and caregivers should visit [Medicare.gov](http://www.Medicare.gov), the Official U.S. Government Site for People with Medicare, for the latest information on Medicare enrollment, benefits, and other helpful tools." Below this, there are two columns of links under "Medicare - General Information" and "Medicare Contracting".

U.S. Department of Health & Human Services www.hhs.gov

CMS Centers for Medicare & Medicaid Services Search now Search

Home Medicare Medicaid SCHIP About CMS Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education Tools

People with Medicare & Medicaid Questions Careers Newsroom Contact CMS Acronyms Help Email Print

Topics

- Medicare
- Medicaid
- State Children's Health Insurance Program
- About CMS
- Regulations & Guidance
- Research, Statistics, Data & Systems
- Outreach & Education
- Site Tools & Resources

Medicare

People with Medicare, family members, and caregivers should visit [Medicare.gov](http://www.Medicare.gov), the Official U.S. Government Site for People with Medicare, for the latest information on Medicare enrollment, benefits, and other helpful tools.

- Medicare - General Information**
 - Medicare Program - General Information
 - Beneficiary Notices Initiative (BNI)
 - Medicare Approved Facilities
 - Medicare Health Support (formerly CCIP)
 - Medicare Modernization Update
- Medicare Contracting**
 - Fall Back Plan Contracting
 - Medicare Contracting Reform
 - Contractor Provider Customer Service Program - General Information
 - Contractor Initiatives
 - Contractor Provider Customer

On the Web

Medicare - Microsoft Internet Explorer provided by Centers for Medicare and Medicaid Services

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address | Go Links >>

- » [Personal Health Records](#)
- Eligibility and Enrollment**
- » [Income Subsidy for Medicare Prescription Drug Coverage](#)
- » [Medicare Managed Care Eligibility and Enrollment](#)
- » [Medicare Prescription Drug Eligibility and Enrollment](#)
- » [Original Medicare \(Part A and B\) Eligibility and Enrollment](#)
- End-Stage Renal Disease**
- » [ESRD - General Information](#)
- » [Clinical Performance Measures \(CPM\) Project](#)
- » [Dialysis Facility Compare](#)
- » [ESRD Network Organizations](#)
- Fraud & Abuse**
- » [Beneficiary Complaint Response Program](#)
- » [Physician Self Referral](#)
- Health Plans**
- » [Health Plans - General Information](#)

- Prevention**
- » [Prevention - General Information](#)
- » [Bone Mass Measurement](#)
- » [Cardiovascular Disease Screening](#)
- » [Cervical Cancer Screening](#)
- » [Colorectal Cancer Screening](#)
- » [Diabetes Screening](#)
- » [Diabetes Self-Management](#)
- » [Glaucoma Screening](#)
- » [Adult Immunization](#)
- » [Mammography](#)
- » [Medical Nutrition Therapy](#)
- » [Prostate Cancer Screening](#)
- » [Smoking Cessation](#)
- » [Welcome to Medicare Physical Exam \(one-time\)](#)

- Provider Enrollment & Certification**
- » [Medicare Provider-Supplier Enrollment](#)
- » [Survey & Certification - General Information](#)
- » [Survey & Certification - Certification & Compliance](#)

Fall Software Changes

- Disenrollment reason codes
- New limited retroactive enrollment transaction
- SEP categories
- Source Code

FAQ's

- Eligibility Verification
- End of Year items
- Where to go for help

Q and A

