



2016 Annual Conference

# **ICE QI UM REQUIRED REPORTS - 2017**

A MODEL OF COLLABORATION EFFORT



## ICE QI UM Required Reports Team

- Session Objectives – explore answers to the following questions
  - Why a Required Reports Team?
  - Why Required Reports?
  - What do the 2017 Delegation Reports look like?
  - How are the report templates different in 2017?
  - How do we populate the templates?
  - Other questions we might have



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- To provide a voluntary multidisciplinary forum to identify Health Plan QI and UM reporting requirements for Provider Groups, including report content and frequency, and to develop standardized documents and procedures to fulfill the requirements. – *Purpose Statement, Team Charter*

**WHY A REQUIRED REPORTS TEAM?**



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- Having a team of Health Plan and Provider Group representatives working together to shape these reports proactively generates “buy in”
- The team’s multidisciplinary make-up lends to depth of perspective and informed discussions.

**WHY A REQUIRED REPORTS TEAM?**



- 42 C.F.R. §§422.503 and 423.504 specify Medicare Plans implement an effective Compliance Program. This involves routine monitoring and auditing sponsors and First Tier, Downstream and Related Entities (FDR). Reports allow periodic monitoring of beneficiary care metrics and elements of compliance.

## **WHY REQUIRED REPORTS?**



- <http://www.dhcs.ca.gov/services/Pages/ManagedCareMonitoring.aspx>

*"The Medi-Cal Managed Care Division (MMCD) of the California Department of Health Care Services is responsible for the monitoring and oversight of all Medi-Cal managed care health plans. It is a goal of the Department to increase transparency pertaining to managed care data."*

- NCQA UM 13 Delegation of UM A 3.  
Requires at least semiannual reporting of the delegated entity to the organization.

## WHY REQUIRED REPORTS?



- There are no substantive changes in the format of both the QI and UM Work Plans
- The team worked on clarifying definitions and instructions and updating examples.
- Take a tour of the many tabs in both the QI and UM Work Plan templates  
(Interactive Audience Participation)

**What do the 2017 Delegation Reports look like?**



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Microsoft Excel  
Worksheet

# ICE 2017 QI DELEGATION REQUIRED REPORT





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Microsoft Excel  
Worksheet

# ICE 2017 UM DELEGATION REQUIRED REPORT



- Metric calculations are now based on member months to be reflective of the reporting period
- There are more built-in formulas
- This is the 2<sup>nd</sup> year UM Work Plan incorporated Cal MediConnect reporting
- More citation of source regulations throughout the document

**How are the 2017 reports  
different from 2016?**



- Interactive Audience Participation
- Presenters will set up the template to allow audience to create a sample report
- Volunteers will be invited to populate a section at a time – volunteer teams are encouraged

## **HOW DO WE POPULATE THE TEMPLATES?**



- TO PRIME THE PUMP, We can talk about “Health Plan Specific” Data
- The team struggled with NCQA timeliness standard of request to notification vs DMHC’s request to decision then decision to notification
- What other questions do we have?

**OTHER QUESTIONS????**