

California Department of Managed Health Care

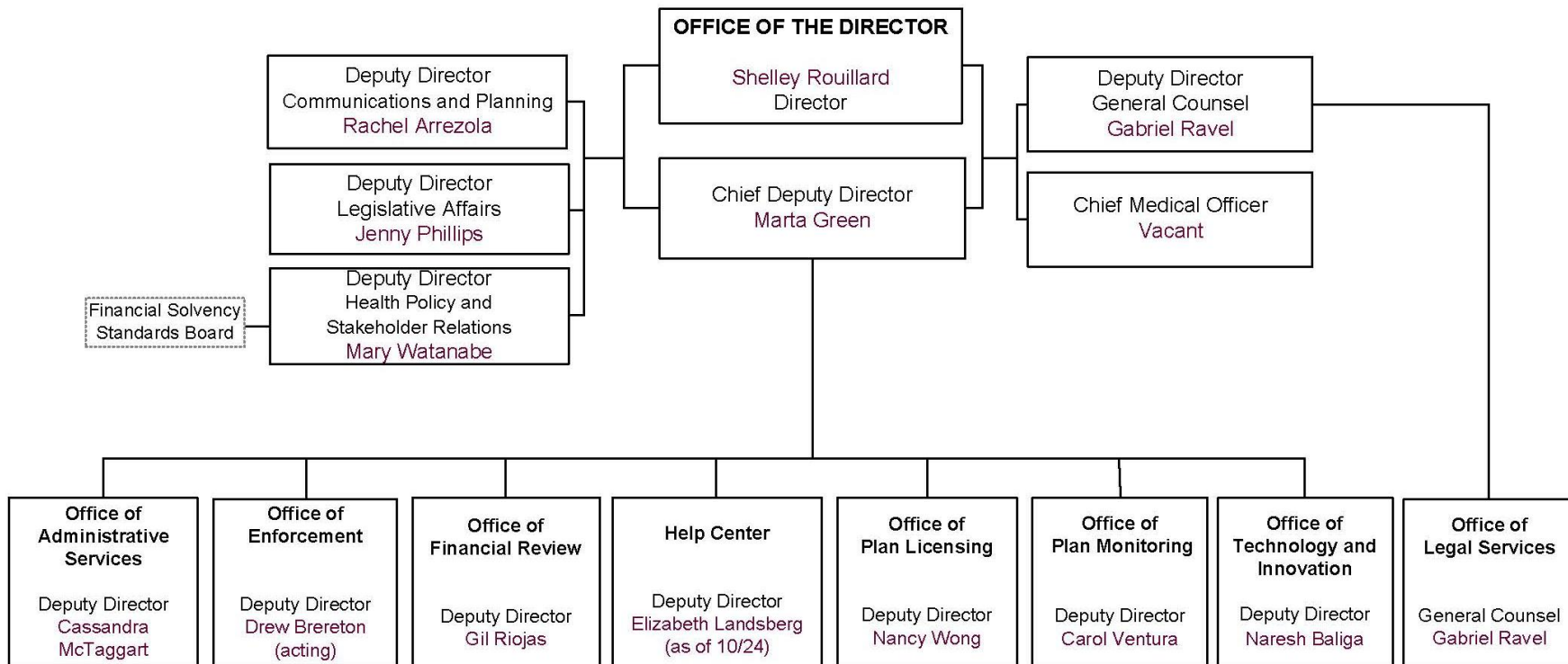
Mary Watanabe, Deputy Director
Health Policy and Stakeholder Relations

December 5, 2016

Our Mission

To protect consumers' health care rights
and ensure a stable health care delivery system.

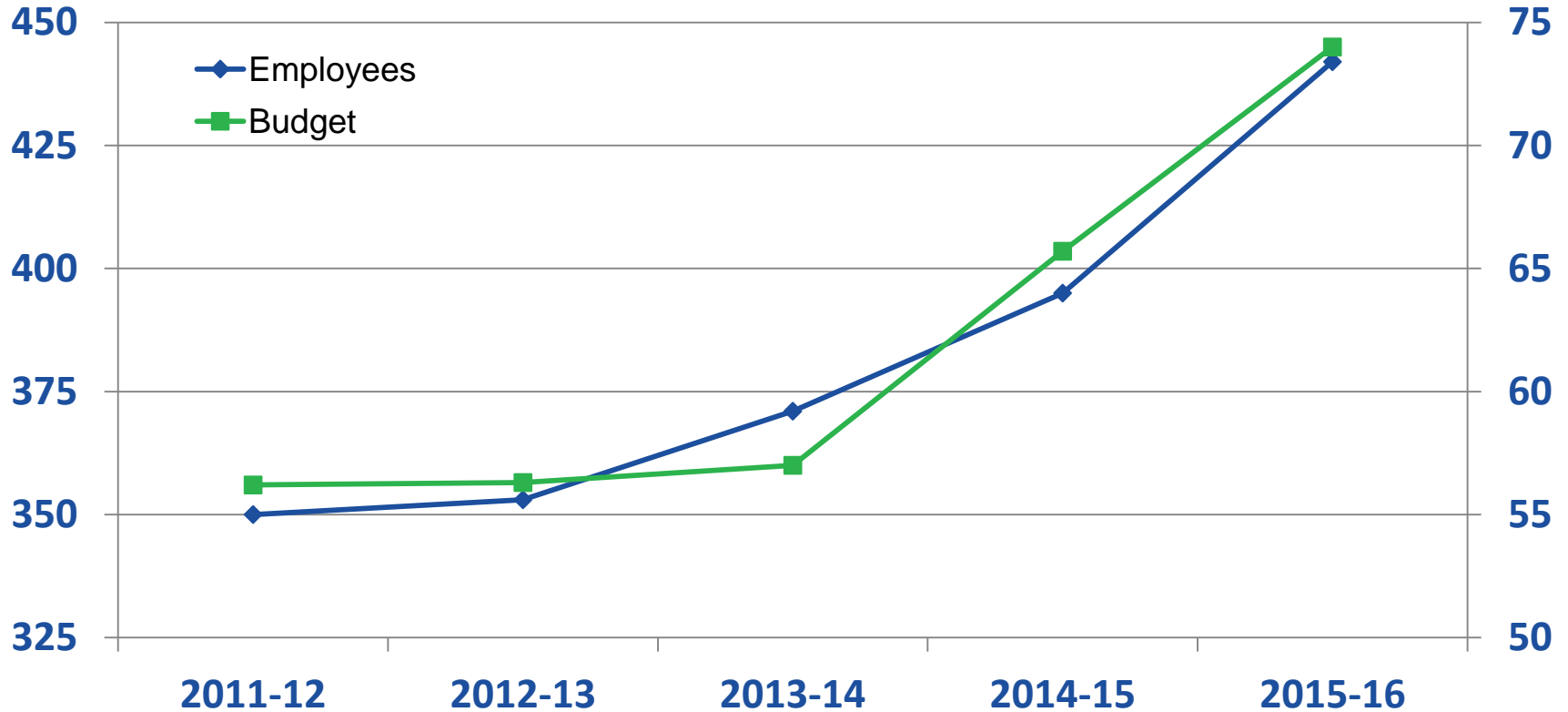
Our Leadership



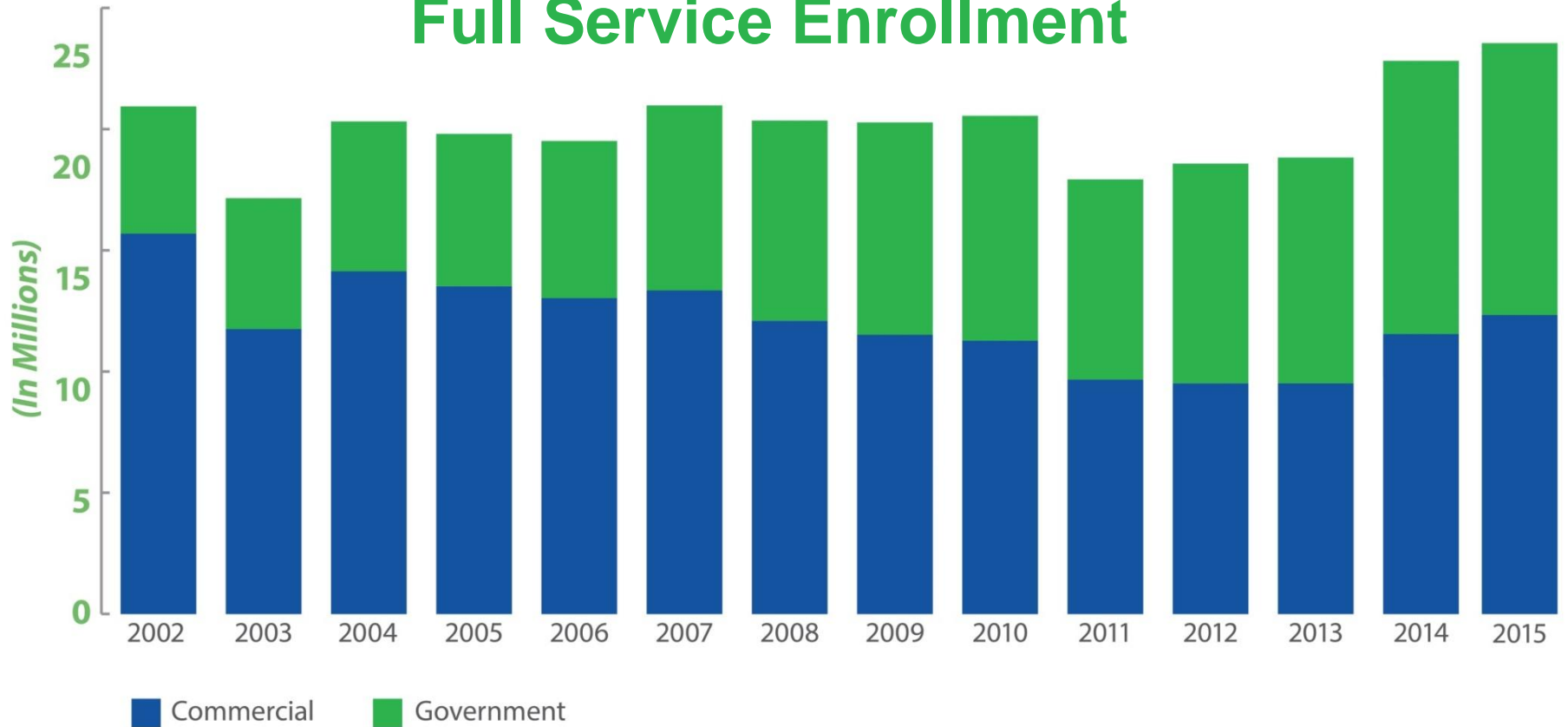
Our Growth

Employees

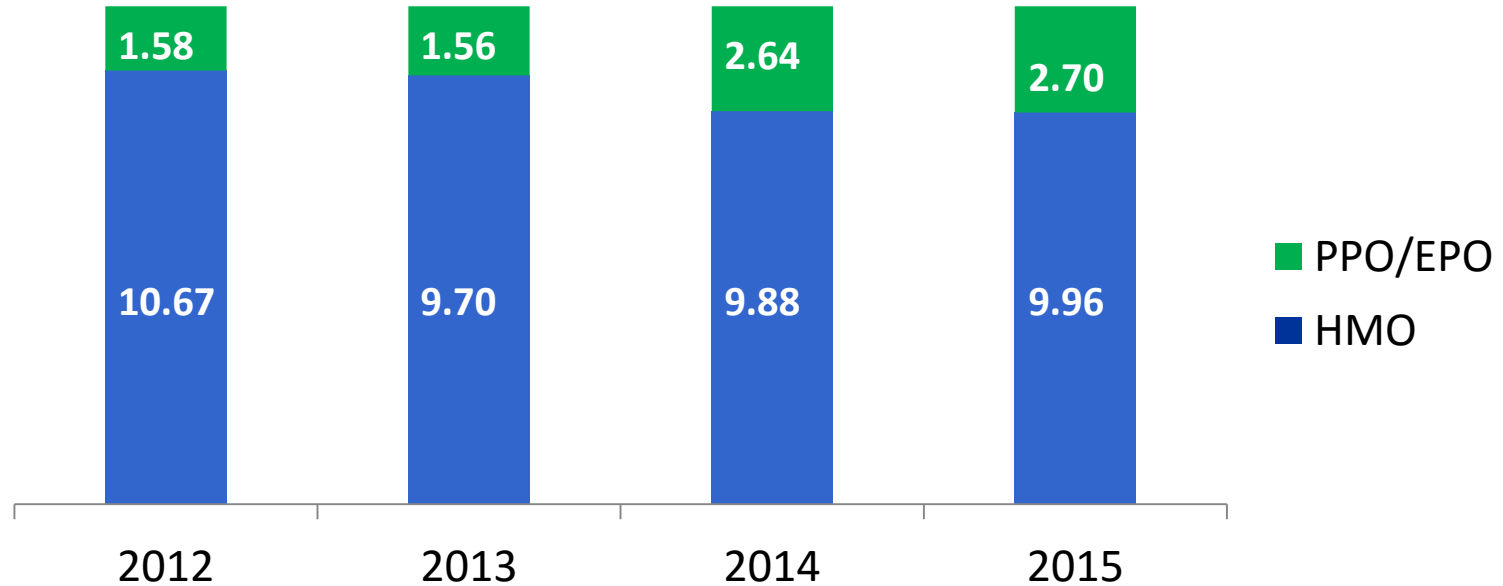
Budget
(in millions)



Full Service Enrollment

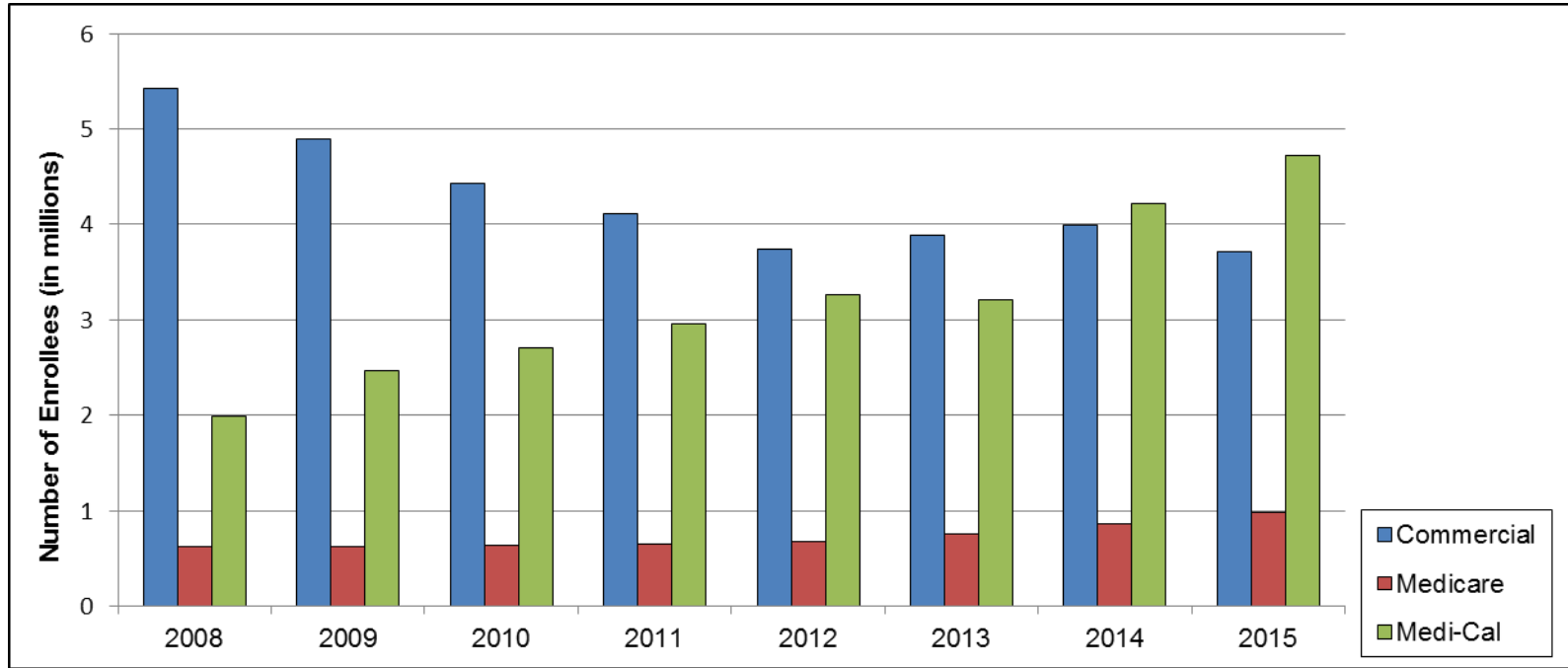


Market Changes: HMO vs PPO/EPO



In millions

Market Changes: RBO Enrollment



Our Goals

- Educate and assist California's diverse health care consumers.
- Cultivate a coordinated and sustainable health care marketplace.
- Regulate fairly, efficiently and effectively.
- Foster a culture of excellence throughout the organization.

Cultivate a Coordinated and Sustainable Health Care Marketplace

- Understand risk sharing arrangements
- Implement IT projects to integrate data and information
- Increase transparency of DMHC data
- Minimize complexity of consumer documents
- Improve oversight of Risk Bearing Organizations
- Coordinate with Covered CA and DHCS

Regulate Fairly, Efficiently and Effectively

- Communicate DMHC expectations clearly
- Ensure stakeholders are engaged
- Engage clinical expertise
- Identify systemic issues and take timely action
- Tailor financial exams and medical surveys to each plan
- Create technological tools for financial exams
- Create a training academy for DMHC staff

DMHC Priority Projects

- Affordability/Costs
- Provider Networks and Accurate Directories
- Timely Access
- Out-of-Pocket Maximum Reporting
- Formularies
- Mental Health Services
- Clinical Quality Improvement
- Legislation Implementation

2016 Legislation Implementation

- AB 72 (Bonta), Surprise Balance Billing
- SB 908 (Hernandez), Notification of Unreasonable or Unjustified Rate Increases
- SB 1135 (Monning), Disclosure of Timely Access Standards

Questions

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