

## Welcome to the HICE Website!

I want to join HICE teams I am interested in and receive information – what do I need to do?

 To receive general broadcast e-mails from HICE as well as those specific to teams of interest (you can view available teams on the "<u>Teams</u>" tab of the website), you need to create a profile in the HICE database by clicking on the "<u>Join HICE</u>" button on the website home page.

Are there membership fees to join HICE?

• Membership fees are not required to participate in HICE. However, HICE relies on and requests annual tax-deductible charitable contributions from industry organizations to finance the annual operating budget and further its educational objectives. Contribution guidelines can be found in the HICE Participation Guidelines

How do I easily find information of interest to me?

 Once you create a profile and choose teams of interest, any time you log into your account you will be taken to the "MyHICE" content summary page, which displays your teams, related upcoming events, broadcasts, library categories and recently posted documents specific to your selected teams.



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How do I update my password or contact information?

• These menu options can be found on your MyHICE content summary page once you have <u>logged in</u> to your HICE database account.

How do I navigate the website library?

 There are 3 brief <u>tutorial videos</u> (less than 5 minutes total viewing time) available on the HICE website that provide an overview of how to navigate the HICE website library.

Does HICE offer online training opportunities?

•HICE offers several online training modules (OTMS), most at no cost. There may also be modules available that offer continuing education opportunities with a nominal fee. OTMs can be found under the "Training" menu option on your MyHICE content summary page and on the website home page.



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How do I find answers or submit questions related to specific topics/subject matter?

 Use the website <u>FAQ</u> feature to search the FAQ database or submit a question directly to a specific HICE team based on subject matter.

How do I find information about the HICE Annual Conference?

 There is a conference banner available on the HICE website homepage located directly below the HICE logo and other information under the "Announcements" section and also in the website <u>library</u>.

Have questions – need help?

 Use the website FAQ feature to review existing FAQs or direct questions to specific HICE teams. Submit any general inquiries to the HICE mailbox.