

# Welcome to the ICE Website!

I want to join ICE teams I am interested in and receive information – what do I need to do?

- To receive general broadcast e-mails from ICE as well as those specific to teams of interest (you can view available teams on the “Teams” tab of the website), you need to create a profile in the ICE database by clicking on the “Join ICE” button on the website home page.

Are there membership fees to join ICE?

- Membership fees are not required to participate in ICE. However, ICE relies on and requests annual tax-deductible charitable contributions from industry organizations to finance the annual operating budget and further its educational objectives. Contribution guidelines can be found in the *ICE Participation Guidelines* at: <http://www.iceforhealth.org/library.asp?sf=&scid=1152#scid1152>

How do I easily find information of interest to me?

- Once you create a profile and choose teams of interest, any time you log into your account you will be taken to the “MyICE” content summary page, which displays your teams, related upcoming events, broadcasts, library categories and recently posted documents specific to your selected teams.

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How do I update my password or contact information?

- These menu options can be found on your MyICE content summary page once you have logged into your ICE database account.

How do I navigate the website library?

- There are 3 brief tutorial videos (less than 5 minutes total viewing time) available on the ICE website at the link below that provide an overview of how to navigate the ICE website library: <https://www.iceforhealth.org/librarytutorial.asp>

Does ICE offer online training opportunities?

- ICE offers several online training modules (OTMS), most at no cost. There may also be modules available that offer continuing education opportunities with a nominal fee. OTMs can be found under the “Training” menu option on your MyICE content summary page and at <https://www.iceforhealth.org/training.asp>

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How do I find answers or submit questions related to specific topics/subject matter?

- Use the website FAQ feature available at the link below to search the FAQ database or submit a question directly to a specific ICE team based on subject matter:  
<http://www.iceforhealth.org/viewfaqsall.asp>

How do I find information about the ICE Annual Conference?

- There is an “Annual Conference” informational banner available on the ICE website homepage located directly below the ICE logo and other information also available at:  
<https://www.iceforhealth.org/library.asp?sf=&sc=Current+Annual+Conference+Information>

Have Questions – Need Help?

- Use the website FAQ feature to review existing FAQs or direct questions to specific ICE teams. For general inquiries, contact the ICE Administrative Operations Coordinator at:  
[admin@iceforhealth.org](mailto:admin@iceforhealth.org)